



# FORWARD TOGETHER

## 2020 ANNUAL REPORT

[TransCen.org](https://TransCen.org)

# LETTER

## FROM THE BOARD CHAIR



**Dear Friends,**

I am excited to present **TransCen's 2020 Annual Report**.

I am honored and privileged to be part of such a wonderful organization! While it was challenging, it was still an incredible year; thanks to the support of our donors, funders, partners, and all of our stakeholders, we are continuing with our mission of improving the lives of individuals with disabilities through meaningful work and community inclusion!

2020 has been a transitional year. Like many other organizations, TransCen was heavily impacted by COVID. As businesses shut down in March, many of our clients were laid off, our direct

services professionals were unable to provide in-person services, trainings were canceled, and our grants and research programs were at a standstill. However, thanks to our wonderful team, we were able to think creatively, move forward and make an impact as you will see in this report. We are proud to see how far along we've come in spite of the COVID pandemic.

On behalf of the Board of Directors, I want to especially thank Laura Owens, President of TransCen, for her leadership and tireless efforts in moving TransCen forward and pushing for new ideas and practices.

As we look ahead to the future and the opportunities we hope to create for those who need our assistance, we are inspired by the generosity of our growing loyal network of dedicated supporters. Here is to another great year of improving the lives of people with disabilities through meaningful work and community inclusion!

A handwritten signature in blue ink that reads "Oliver M. Moss". The signature is fluid and cursive.

Oliver Moss  
Chair, Board of Directors



# EMPLOYMENT SERVICES



At the start of COVID, our Employment Services team sprung into action to ensure that everyone stayed engaged and continued receiving services whether it was through socially-distanced meetings, securing laptops to stay connected, or creating new programs and workshops!

## HIGHLIGHTS:



**234** TOTAL INDIVIDUALS SERVED

In 2020, our three locations provided employment supports for 234 individuals whether in-person, socially distanced or virtually!

- Created virtual volunteer opportunities for clients such as planning and hosting a weekly story-hour for the kids at Family House (Benioff Children's Hospital) or assisting with an on-line Children's Liturgy for church.
- Provided health, wellness, social and learning opportunities: through cooking, nutrition, exercise, and covid safety classes. Clients also participated in fun, social activities such as Cafe Quarantine, virtual travel/adventures, and celebrations!
- Skills to Pay the Bills, an interactive workshop that teaches soft and life skills which will help individuals with disabilities succeed in life, no matter what they're doing - education, employment, independent living and community participation!
  - 5 workshops virtual/in-person
  - 30 participants

# TRAINING & TECHNICAL ASSISTANCE

## IN 2020, TransCen's Training and TA Team:



Provided technical assistance  
**20+ state and local agencies**



**Trained 1500+ personnel**  
through state and local agencies



**25 educational webinars**  
provided with 3500+ attendees



TRANSCEN  
**ONLINE**

## Our learning management system , TransCen Online was launched!

Where practitioners, researchers and the general public can access our on-demand and upcoming live webinars while early CEUs! The webinars are designed to translate research and effective practices to usable, practical information, making it easier for participants to put knowledge into action. Some of our 2020 training topics include: family engagement, interagency collaboration, employment supports, school to work and post-secondary education.

## PROJECTS

YES! Center is a project led by TASH and TransCen that provides critical training and technical assistance to a group of 6 states (UT, HI, DC, SC, KY and MA) that are working to improve employment outcomes for students with significant disabilities.

In 2020, TransCen helped develop a number of products including a transition toolkit as well as parent training resources. We conducted a 4 part webinar series on partnership with advocacy organizations and developed a 3-part webinar series for that builds the capacity of interagency school teams to facilitate work experiences for students with disabilities.

*Funded by the U.S. Administration for Community Living, Department of Health and Human Services, Grant Number 90DNTA0001.*



# PROJECTS, cont.

## Mid-Atlantic



## Center

The Mid-Atlantic ADA Center is one of ten regional centers providing information, guidance, and training on the Americans with Disabilities Act.

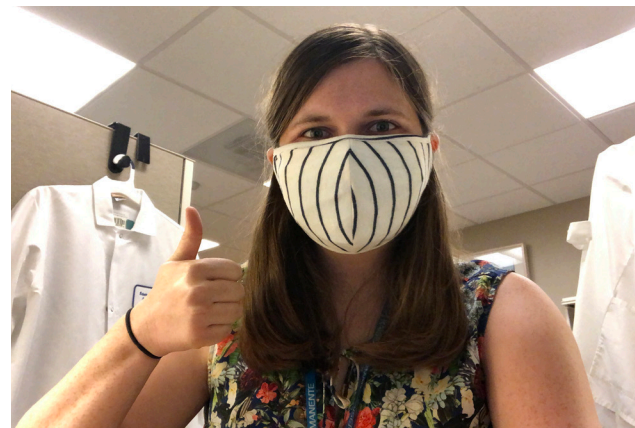
In 2020...

- Responded to 1,174 requests for technical assistance on the ADA
  - Provided 1,268 referrals to other sources of assistance
  - Conducted 91 training activities, including presentations, workshops, and webinars, for 6,959 participants (including the ADAcon)
  - Participated in 23 public awareness events, such as exhibits and panel discussions
- 67 ADA and disability awareness trainings conducted by 17 different ADA-TLN trainers reaching 1,849 people in the Mid-Atlantic Region (includes virtual and in-person)
  - 3 Conferences – 2 in person and 1 virtual

Funded by the U.S. Administration for Community Living, Department of Health and Human Services, Grant Number 90DP0089.

# FINANCIALS

|   |             |
|---|-------------|
| Total Revenue:                            | \$3,099,231 |
| Government Grants:                        | \$1,829,358 |
| Contributions and Other Grants:           | \$102,207   |
| Other Revenue:                            | \$1,167,666 |
| Total Expenses:                           | \$3,576,667 |
| Transitional Services / Program Services: | \$2,770,194 |
| Management and General:                   | \$806,473   |





# SUCCESS STORIES

Although 2020 was a difficult year for employment, a number of our clients continued to work providing essential services and much needed help at local businesses!



## Erick

### Kaiser Permanente Environmental Services (EVS) Department

This past spring, Erick's department reacted quickly to set in place safety protocols for deep cleaning the entire medical office building and responding to COVID-19 cases. The EVS workload tripled. Erick and the EVS team stepped up to address this.



## Ryan

### Safeway

Ryan has been on the front line at a busy Safeway in San Francisco for a number of years and throughout the COVID-19 crisis. When friends and family asked her to take a leave from her position during the pandemic, Ryan refused. She said, "I do not want to sit home when my co-workers need my help."



## Matt

### Pro Shop Assistant at Naga-Waukeewar Memorial Golf Course

After participating in Skills to Pay the Bills, his Employment Consultant discovered that he loved all things sports. He began a work experience at the Naga-Waukeewar Memorial Golf Course where his responsibilities were sanitizing and parking the golf carts. Matt was such a huge help to the golf pros that he was offered a permanent position with expanded duties. Matt loves his job and has a great support system at the golf course.